CIVIC CARE

**Analysis:**

1. **Traffic Jam in Location.**
2. **Lack of proper service of ambulance**
3. **Reliable Hospitals.**
4. **Delay of Medical Service / Emergency Service.**
5. **Less Knowledge about emergency service among general people.**
6. **Natural Calamities.**
7. **Reliable Pharmacy Vendors.**
8. **Improper Knowledge about available nearest hospitals.**

**Civic Care is a system for better medical service for the people. In our country, most people are illiterate and do not have any idea about the medical service. This system allows having so many medical services in one place. If we take Dhaka as an example this city has a huge amount of traffic. In this situation, any medical emergency can be needed. But most of the time people suffer from the emergency service and the traffic of Dhaka City. Also, most people do not know about the location of the nearest hospitals. In this bluffy world, most of the hospitals are giving the patient the wrong treatment and they are unknown about that. This crookery tendency is also with the pharmacies. They sell out-of-date medicines to the customer. Because the literacy rate of Bangladesh is low, so most of the people of this country die because of improper medication.**

**With this system, people can get the proper medical service. In this system, one user can easily get access to the provided medical services. It will be connected to the 8 divisions of Bangladesh. Reliable hospitals of these 8 divisions are connected with this system. So, any user can get service of those hospitals. Also, this system includes pharmacies. With this system, users can order medicines. Also, we provide emergency services to different hospitals. The system checks the user's location and recommends the nearest hospital for the emergency service. It costs less time and it is very helpful for the users.**

**System User:**

* **Login**
* **Request for appointment**
* **Get healthcare tips**
* **Donate blood**
* **Donate fund**
* **Order medicine**
  + - **Make payments**
      * **Pay cash on delivery**
      * **Pay online**
* **Make emergency calls for ambulance**
* **Manage account info**
  + - **Modify info**
    - **Change password**

**Admin:**

* **Recommend hospital**
* **Manage membership**
* **Manage appointment**
* **Manage order for medicine**
* **Provide healthcare tips**
* **Manage user info**
  + - **Add user**
    - **Delete user**

**Hospital staff:**

* **login**
* **Create appointment**
* **Check emergency calls for ambulance**

**Pharmacy:**

* **View order for medicine**
* **Take order for medicine**
* **Create bills**

**Working Procedure:**

**Civic care is a system where one can easily find medical help. To get the access of this system, first the user has to register a new account by giving some information. After completing this step, the user can login to the system and able to get the medical help which the system provides. The user can request for appointment, get healthcare tips, order medicines and can call for emergency ambulance. Also, there is an option for those persons who want to forward their helping hand by donating blood. For regular users, there is membership system which provides special discounts. The system is handled by the admins. An admin can recommend hospitals for users, manage user membership, make appointments and manage medicine orders. Also, the admin provides some authorized healthcare tips through the system. Hospital staffs have also the access to the system where they can create appointment and check the emergency calls. In pharmacy sector, they can manage the medicine orders and create bills.**